

Bourne Valley Riding Club

(Affiliated to the British Horse Society)
Website: www.bvrc.co.uk



TERMS & CONDITIONS OF PAYMENTS & REFUNDS

PAYMENTS

Payment to BVRC may be made by cash, cheque (made payable to 'Bourne Valley Riding Club') or, where applicable, card payment via the website.

Online Payments

An administration / booking fee will be applied (currently £1.50)

Online payments go direct to BVRC bank account through a secure payment service provider.

You will receive confirmation of payment by email shortly after making the payment.

Please contact the BVRC Secretary on net@bvrc.co.uk if you do not receive a confirmation email.

Completion of payment online implies acceptance of the terms & conditions of the associated activity.

All transactions and online payments are made in £ Pound Sterling.

REFUNDS

Administration / booking fees associated with online payments are non-refundable in any circumstances.

Refunds will not be provided for payments for BVRC membership.

Payments may be transferred to other activities prior to the specified closing date.

Refunds will only be allowed in special circumstances and are at the complete discretion of the BVRC Committee.

Refund of competition entry fees, less the booking fee and a small admin charge to cover non-recoverable costs, will be made up to 28 days after the event, in the following circumstances:

- prior to closing date
- after the closing date on production of doctor's or vet's certificate
- cancellation of event.

CANCELLATION

If an event has to be cancelled for reasons beyond our control, then the rider will be offered the option to carry forward their entries/payments to another Club activity or a refund offered, less a small proportion to cover non-recoverable costs (currently £3).

September 2022